

amasty

See the way [WhatsApp Combo for Magento 2](#) extension works.

Guide for WhatsApp Combo by Webiators for Magento 2

Convert more leads into sales and improve customer service quality with Magento 2 WhatsApp Extension. Use the full potential of the world-known messenger for your store. Build strong relationships with your customers, and keep them coming back.

- Set up the Chat on WhatsApp button for instant communication with customers
- Add a Share on WhatsApp button for any product Solve customer queries promptly with Quote on WhatsApp
- Use UTM tracking code to analyze traffic
- Apply a short URL for a product with bit.ly integrated tool

Share on WhatsApp Configurations

How to Install: Download the “Ready to paste” package from your customer's area, unzip it and upload the all files in 'app/code/Webiators/ShareOnWhatsapp' folder to your Magento install dir.

Update the Database: Move to Magento Root directory with CLI and execute below commands

- php bin/magento setup:upgrade
- php bin/magento setup:di:compile
- php bin/magento setup:static-content:deploy
- php bin/magento cache:flush

General Settings

The main settings can be found under **Stores** → **Configuration** → **Webiators** → **Share on WhatsApp**.

Configuration

Scope: Default Config ?

- WEBIATORS ^
 - Share On Whatsapp
 - Quote On Whatsapp
 - Chat On Whatsapp

General Settings

Google Analytics UTM Tracking Settings

Bitly Settings

Enable module from General Setting and update configurations as per your needs.

General Settings

Enable Module <small>[store view]</small>	Yes
<small>Enable "Share on Whatsapp Button"</small>	
Custom Message to Share <small>[store view]</small>	Check this amazing product
<small>This message will be first sentence in whatsapp message.</small>	
Display Product Name <small>[store view]</small>	Yes
<small>Display Product Name in whatsapp Message</small>	
Product Name Label <small>[store view]</small>	Product Name:
Product Short Description <small>[store view]</small>	Yes
<small>Display Product Short Description in whatsapp Message</small>	
Product Short Description Label <small>[store view]</small>	Product Description:
Description Max. Length <small>[store view]</small>	180
<small>Maximum Length of Product Description in Whatsapp Message. (eg:200).</small>	
Display Product Price <small>[store view]</small>	Yes
<small>Display Product Price in whatsapp Message</small>	
Product Price Label <small>[store view]</small>	Product Price:
Display Product Special Price <small>[store view]</small>	Yes
<small>Display Product Price in whatsapp Message</small>	
Product Special Price Label <small>[store view]</small>	Discounted Price:
Enable Coupon Code <small>[store view]</small>	No

Google Analytics UTM Tracking Settings:

To Enable Tracking you can easily enable the module and add required details to track everything.

Google Analytics UTM Tracking Settings

Enable UTM Tracking <small>[store view]</small>	Yes
Campaign Source <small>[store view]</small>	whatsapp
Campaign Medium <small>[store view]</small>	
Campaign Name <small>[store view]</small>	

Bitly Settings

Go to Bitly setting Group, enable the option and add Generic Access Token.

Bitly Settings

Enable Bitly Settings <small>[store view]</small>	Yes
Generic Access Token <small>[store view]</small>	f97cd4bf6c84fc8add8846ead3d6ed0ae0bafd4a

You can get your token from <https://dev.bitly.com/>.

Quote on WhatsApp Configurations

How to Install: Download the “Ready to paste” package from your customer's area, unzip it and upload the all files in 'app/code/Webiators/QuoteOnWhatsapp folder to your Magento install dir.

Update the Database: Move to Magento Root directory with CLI and execute below commands

- php bin/magento setup:upgrade
- php bin/magento setup:di:compile
- php bin/magento setup:static-content:deploy
- php bin/magento cache:flush

General Settings

The main settings can be found under **Stores → Configuration → Webiators → Quote on WhatsApp**.

Configuration

Scope: Default Config ?

WEBIATORS ^

- Share On Whatsapp
- Quote On Whatsapp**
- Chat On Whatsapp

General Settings

Product Page Settings

Order Success Page Settings

General Settings

Enable Module [store view]

Admin WhatsApp Number [store view]
Full phone number in international format. Example: +6285xxxx

Enable Module: choose 'Yes' to enable the module.

Add admin Whatsapp Number: Admin will add active “Whatsapp Number” on which Communication will be done via customer.

Product Page Setting:

Product Page Settings

Enable On Product Page [store view]

Send Product Name and Link [store view]

Button Label On Product Page [store view]

Custom Text Message For Product Page [store view]

Enable On Product Page: Admin will select 'Yes/No' to 'Show/Hide' button on Product Page.

Send Product Name and Link: Admin will select 'Yes/No' to receive 'Product Name and Link' when a customer clicks on 'Quote On Whatsapp' Button on the product page.

Button Label On Product Page: Admin will add 'Button Label' that will show on the product page button.

Custom Text Message For Product Page: Admin will be able to add a custom message for the Product page.

Order Success Page Setting

Order Success Page Settings

Enable On Order Success Page <small>[store view]</small>	Yes
Send Product Details <small>[store view]</small>	Yes
Send Customer Name and Email <small>[store view]</small>	Yes
Send Customer Address <small>[store view]</small>	Yes
Button Label On Order Success Page <small>[store view]</small>	Whatsapp Order Inquiry
Custom Text Message For Order Success Page <small>[store view]</small>	I have a question about this product

Enable On Order Success Page: choose 'Yes' to enable the module.

Send Product Details: Admin will select 'Yes/No' to receive 'Product Details' when a customer clicks on 'Quote On Whatsapp' Button on the Order Success page.

Send Customer Name and Email: Admin will select 'Yes/No' to receive 'Customer Name and Email' when a customer clicks on 'Quote On Whatsapp' Button on the Order Success page.

Send Customer Address: Admin will select 'Yes/No' to receive 'Customer address' when a customer clicks on 'Quote On Whatsapp' Button on the Order Success page.

Button Label On Order Success Page: Admin will add 'Button Label' that will show on the order success page button.

Custom Text Message For Order Success Page: Admin will be able to add a custom message for the order success page.

Chat on WhatsApp Configurations

How to Install: Download the "Ready to paste" package from your customer's area, unzip it and upload the all files in 'app/code/Webiators/ChatOnWhatsapp' folder to your Magento install dir.

Update the Database: Move to Magento Root directory with CLI and execute below commands

- php bin/magento setup:upgrade
- php bin/magento setup:di:compile
- php bin/magento setup:static-content:deploy

- php bin/magento cache:flush

General Settings

The main settings can be found under **Stores → Configuration → Webiators → Chat on WhatsApp**.

Configuration

Scope: Default Config ?

WEBIATORS ^

- Share On Whatsapp
- Quote On Whatsapp
- Chat On Whatsapp**

General Settings

Whatsapp Icon Effect Setting

Whatsapp Color Picker Setting

General Settings

Enable Module <small>[website]</small>	Yes	<input type="checkbox"/> Use system value
<small>Enable/ disable Chat on Whatsapp</small>		
Phone Number <small>[store view]</small>	+918103072330	<input type="checkbox"/> Use system value
<small>Full phone number in international format. Example: +6285xxx</small>		
Message <small>[store view]</small>	Hi! I have a question about your product.	<input type="checkbox"/> Use system value
<small>Pre-filled message that will automatically appear in the text field of a chat</small>		

Enable module from General Setting and update configurations as per your needs.

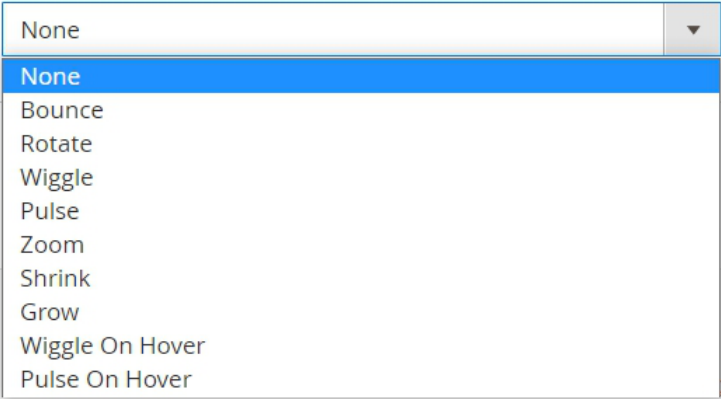
WhatsApp Icon Effects Setting

Whatsapp Icon Effect Setting

Select [store view]

Whatsapp Color Picker Setting

s reserved.



A dropdown menu is open, showing a list of animation effects. The 'None' option is selected and highlighted in blue. The list includes: None, Bounce, Rotate, Wiggle, Pulse, Zoom, Shrink, Grow, Wiggle On Hover, and Pulse On Hover.

Select Whatsapp icon animated effects.


WhatsApp Color Picker Settings

Whatsapp Color Picker Setting

Background Color [global] FF9A54

Background color

Icon Color [global] F8FFCE



The image shows two color picker settings. The first is 'Background Color' with the hex code 'FF9A54' and a corresponding orange color bar. The second is 'Icon Color' with the hex code 'F8FFCE' and a corresponding light green color bar. Below the 'Icon Color' bar is a color picker tool with a rainbow gradient and a vertical slider.

Select Whatsapp background and icon colors.

Find out how to install the **WhatsApp Combo** extension for Magento 2 via [Composer](#).

From: <https://stg.amasty.net/docs/> - **Amasty Extensions FAQ**

Permanent link: https://stg.amasty.net/docs/doku.php?id=magento_2:whatsapp-for-magento-2

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