

**amasty**

For more details see the [Merge and Disable Customers](#) extension page.

# Merge and Disable Customers

Combine multiple client accounts together to keep all info about one customer in one place. Automatically transfer customer and order related data to the main account and disable unnecessary ones.

- Combine multiple customer accounts
- Transfer orders and order-related information
- Shift delivery addresses to the main account
- Transfer reviews, ratings and wishlists
- Disable redundant and merged accounts

## Merge Accounts

To combine several accounts into 1 please go to **Customers** → **Manage Customers**.

### Manage Customers

Page 1 of 3 pages | View 20 per page | Total 53 records found | Export to: CSV

Select All:lect Visible | Unse | 3 items selected | Actions: Merge Customers | Choose Main Account: Mar

	Name	Email	Coun	Customer Since
Any			All C	
<input checked="" type="checkbox"/>	Jack Fitz	jack@example.com	Unite	Mar 28, 2013 2:57:17 PM
<input checked="" type="checkbox"/>	Mark Woodland	mark@example.com	Unite	Mar 28, 2013 2:59:41 PM
<input checked="" type="checkbox"/>	Rack Fox	rack@example.com	United States	New Jersey Mar 28, 2013 3:03:34 PM
<input type="checkbox"/>	Marilyn Monroe	marilyn@example.com	United States	Connecticut Mar 28, 2013 3:11:42 PM
<input type="checkbox"/>	Haven Bangor	haven@example.com	United States	Massachusetts Mar 28, 2013 3:19:04 PM

Actions menu: Delete, Subscribe to Newsletter, Unsubscribe from Newsletter, Assign a Customer Group, Merge Customers

**Step 1.** Select necessary accounts.

**Step 2.** In the **Actions** tab choose the **'Merge accounts'** action.

**Step 3.** Once the action is selected you'll see a dropdown with the accounts. Choose the main account to which all selected accounts should be merged.

**Step 4.** Click the Submit button.

Promotions | Newsletter | CMS | Reports | System

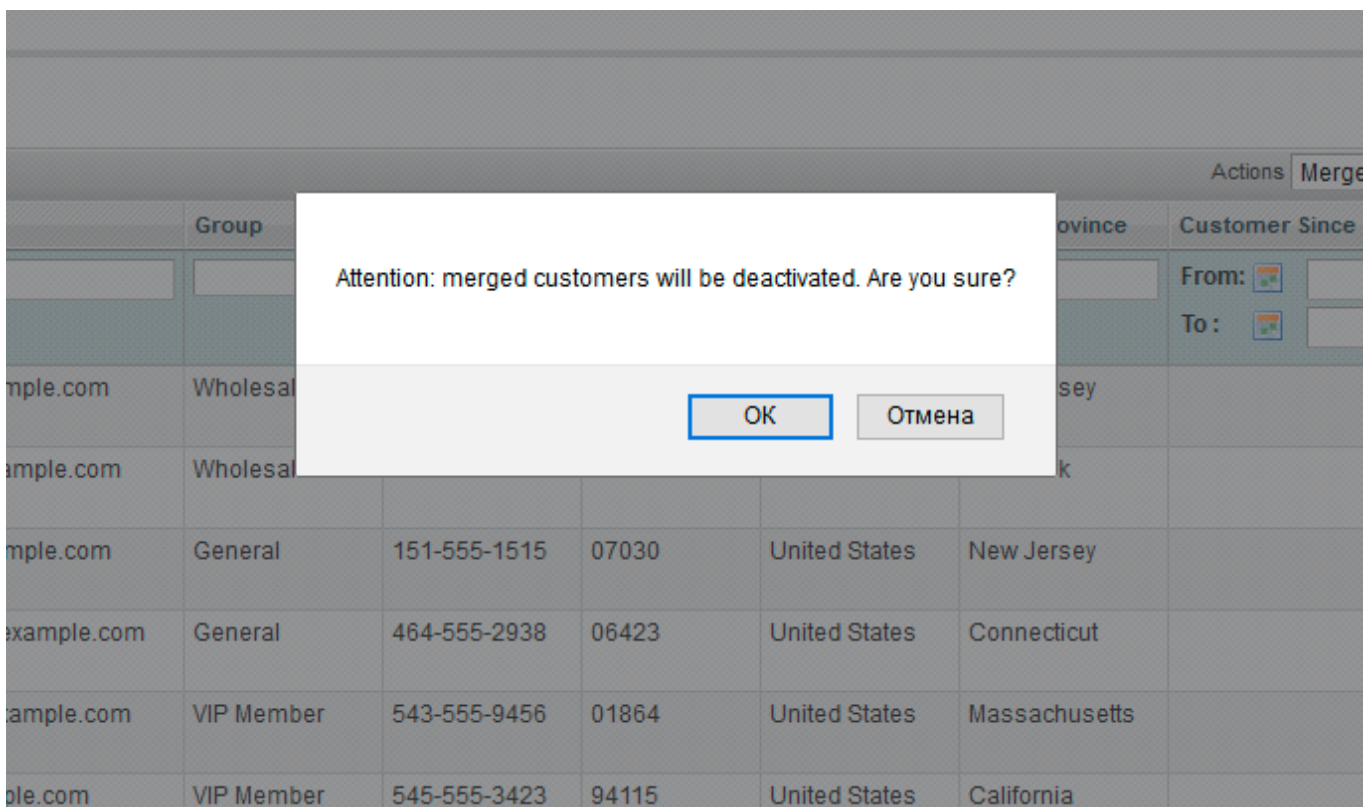
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20 per page | Total 53 records found | Export to: CSV | Export | Reset Filter

Actions: Merge Customers | Choose Main Account: Mark Woodland mark@example.com | Submit

Country	State/Province	Customer Since			
All Countries		From: To:	Jack Fitz jack@example.com	Mark Woodland mark@example.com	Rack Fox rack@example.com
United States	New Jersey	Mar 28, 2013 2:57:17 PM	Main Website	Yes	<a href="#">Edit</a>
United States	New York	Mar 28, 2013 2:59:41 PM	Main Website	Yes	<a href="#">Edit</a>
United States	New Jersey	Mar 28, 2013 3:03:34 PM	Main Website	Yes	<a href="#">Edit</a>
United States	Connecticut	Mar 28, 2013 3:11:42 PM	Main Website	Yes	<a href="#">Edit</a>
United States	Massachusetts	Mar 28, 2013 3:19:04 PM	Main Website	Yes	<a href="#">Edit</a>
United States	California	Mar 28, 2013 3:22:51 PM	Main Website	Yes	<a href="#">Edit</a>
United States	Texas	Mar 28, 2013 3:33:34 PM	Main Website	Yes	<a href="#">Edit</a>
United States	New Jersey	Mar 28, 2013 4:17:22 PM	Main Website	Yes	<a href="#">Edit</a>
United States	California	Apr 22, 2013 12:12:49 PM	Main Website	Yes	<a href="#">Edit</a>

By default, all merged accounts will be automatically deactivated.



## Activate/Deactivate Users

The module adds an additional column to the Customers grid to let you see account statuses (**Is Active: yes/no**). You can easily filter accounts by the status.

### Manage Customers

Page 1 of 3 pages | View 20 per page | Total 53 records found | Export to: CSV | Export

Select All | Select Visible | Unselected | 3 items selected | Actions: Merge Customers | Choose Main Account



	Name	Email	Country	State/Province	Customer Since	Website	Is Active	Action
Any			All Countries		From: To:			
<input checked="" type="checkbox"/>	Jack Fitz	jack@example.com	United States	New Jersey	Mar 28, 2013 2:57:17 PM	Main Website	Yes	Edit
<input checked="" type="checkbox"/>	Mark Woodland	mark@example.com	United States	New York	Mar 28, 2013 2:59:41 PM	Main Website	Yes	Edit
<input checked="" type="checkbox"/>	Rack Fox	rack@example.com	United States	New Jersey	Mar 28, 2013 3:03:34 PM	Main Website	Yes	Edit
<input type="checkbox"/>	Marilyn Monroe	marilyn@example.com	United States	Connecticut	Mar 28, 2013 3:11:42 PM	Main Website	Yes	Edit
<input type="checkbox"/>	Haven Bangor	haven@example.com	United States	Massachusetts	Mar 28, 2013 3:19:04 PM	Main Website	Yes	Edit
<input type="checkbox"/>	Jill Moorehouse	jill@example.com	United States	California	Mar 28, 2013 3:22:51 PM	Main Website	Yes	Edit
<input type="checkbox"/>	Robert Ngia	robert@example.com	United States	Texas	Mar 28, 2013 3:33:34 PM	Main Website	Yes	Edit

To activate/deactivate any account manually please go to **Customers** → **Manage Customers** → **Select the account you need** → **Open the Account Information tab**.

 **Jane Doe**


[Back](#) [Reset](#) [Create Order](#) [Delete Customer](#) [Save Customer](#) [Save and Continue Edit](#)

### Account Information

Associate to Website *	Main Website 
Created From	Admin
Group *	General <input type="checkbox"/> Disable Automatic Group Change Based on VAT ID
Prefix	
First Name *	Jane
Middle Name/Initial	
Last Name *	Doe
Suffix	
Email *	janedoe@example.com
Date Of Birth	<input type="text"/> 
Tax/VAT Number	
Is active	<input type="checkbox"/> No <input type="checkbox"/> Yes
Gender	<input type="checkbox"/> No <input type="checkbox"/> Yes
Main Account	John Doe johndoe@example.com

**Is active** - With this option, you can manually activate/deactivate any account.

From: <https://stg.amasty.net/docs/> - **Amasty Extensions FAQ**

Permanent link: [https://stg.amasty.net/docs/doku.php?id=magento\\_1:merge\\_and\\_disable\\_customers](https://stg.amasty.net/docs/doku.php?id=magento_1:merge_and_disable_customers) 

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